CoomberSewell Enterprises

Cancellation Procedure

CoomberSewell Enterprises cancels:

1. If CoomberSewell Enterprises is forced to cancel their appointment with you, they will give you as much notice as possible, by email, SMS or phone.
2. You will not be charged against your DSA allocation for this session.
3. An alternative date will be offered if at all possible.

Student cancels:

1. If you notify CoomberSewell Enterprises with MORE than 24 hours’ notice of a cancellation of an appointment you will NOT be charged against your DSA allocation for this session.
2. If you notify CoomberSewell Enterprises with LESS than 24 hours’ notice of a cancellation of an appointment you WILL be charged against your DSA allocation for this session.
3. In either case, if you can offer an alternative date, this will be accommodated where possible.
4. If you cancel more than 2 sessions in one semester, DSA will be informed and you may lose your entitlement